



GMR Aero Academy launches its first-ever online Certification in Airport, Airline and Cargo Operations (CAACO) program

Hyderabad, 5TH August 2025 – GMR Aero Academy (GMR AA), a globally accredited aviation training institution, has successfully launched its **first-ever online instructor-led training program**, the **Certification in Airport, Airline and Cargo Operations (CAACO)** recently.

This **three-month** online program is designed to provide participants across India with a comprehensive understanding of the aviation ecosystem, combining foundational knowledge with operational training in key functional areas such as airside operations, ramp operations, aviation security, cargo operations, and aviation customer service skills.

Speaking on the occasion, **“Mr. Andrew Acquaaah Harrison, CEO – Airport Strategic Initiatives, GMR AERO, said, “The CAACO program represents a more accessible and inclusive approach to aviation training in India. Designed to offer students nationwide access to a comprehensive curriculum and digital learning platform, it eliminates geographical barriers and significantly reduces travel time and associated costs. As the world’s fourth-largest economy and third-largest air travel market, India continues to benefit from enhanced connectivity of people, goods, and services—driven by the rapid growth and development of its aviation sector. According to IATA’s Aviation in India: Sustaining and Growing a Dynamic Air Transport Market (2025), the aviation industry contributed INR 46,862 crores to India’s GDP in 2023 and supported 7.7 million jobs. Despite representing 17.8% of the global population in 2024, India accounted for only 4.2% of global air passengers, highlighting the immense growth potential in both air travel and aviation-related employment. Through initiatives like CAACO, GMR Aero, via the GMR Aviation Academy, is committed to fostering skill development and preparing a qualified workforce to support India’s rapidly expanding aviation ecosystem.”**

The course is structured in two distinct phases:

- **Phase 1:** Fundamentals of Civil Aviation, Aviation Regulators, Time Zones in Aviation, and Customer Service Skills

- **Phase 2:** Operational Focus on Airside Operations, Ramp Operations, Aviation Security, and Cargo Operations

The program is open to **graduates under 27 years of age** with good communication skills, ensuring it is accessible to young professionals seeking to begin their careers in aviation.

This initiative makes aviation training more accessible and inclusive, enabling participants from different regions of India to receive world-class training without the need for relocation. It also addresses the aviation industry's urgent need for job-ready professionals by equipping students with both technical and customer service skills that match global standards.

With accreditations from **ICAO, IATA, and ACI**, and a strong **90% placement record**, GMR Aero Academy continues to lead in building India's aviation talent ecosystem.

About GMR Aero Academy:

GMR Aero Academy (GMRAA), an ISO 9001:2015 certified and award-winning training arm of GMR Airports Ltd, offers world-class aviation training and consultancy services across India, Europe, the Middle East, and South Asia. Since its inception in 2009, GMRAA has provided specialized programs in airport operations, cargo, MRO, firefighting, safety, security, customer service, cybersecurity, and more, catering to all levels from fresher's to senior professionals. Accredited by IATA, ICAO, and ACI, and recognized as one of eight ICAO Regional Training Center of Excellence, GMRAA also supports the aviation industry through customized training, gap analysis, and consultancy in airport operations, cargo, safety, and non-aero development.

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